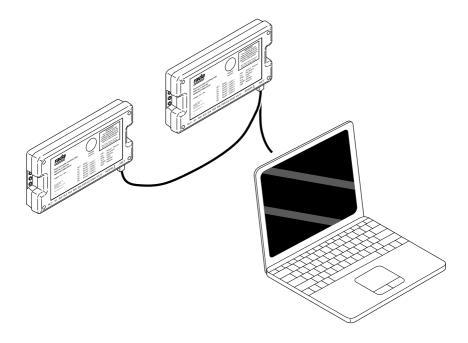
Guide to Rada Outlook Modbus Networking



Reference Guide



INTRODUCTION

Modbus is a well established protocol that is commonly used and ideally suited for connecting multiple devices in a commercial/institutional or industrial environment. This is largely because of its resilience when it comes to electrical interference. The Rada Outlook interface is designed for serial communications protocols, but can be configured to communicate with a BMS (Building Management System) using Modbus protocols. When configured for Modbus, the Rada Outlook acts as an RTU (Remote Terminal Unit) that is monitored by the BMS.

The following is a guide for connecting the Rada Outlook to a BMS using a Modbus RTU protocol. Please review the Rada Outlook Product Manual available at <u>www.radacontrols.com</u> to familiarise yourself with the product specification and installation before attempting to connect the BMS.

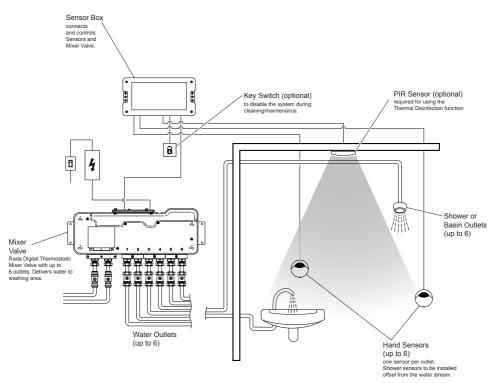


Figure 1: Rada Outlook System Overview

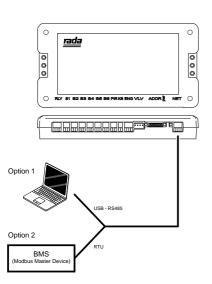
Modbus Functions Supported

- 1. Read holding registers (0x03)
- 2. Write Single register (0x06)
- 3. Write Multiple registers (0x10)
- 4. Read File record (0x14) (File number 1 Duty Flush Record)

'holding' registers are sometimes referred to as 'analogue' registers.

NETWORKING

The Sensor Box NET Port

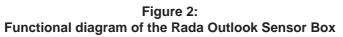


CONNECTION

FUNCTION

NET

Monitor and control the sensor box.
 Bootload new valve software.



The NET port connection can be used for: -

- 1. Connecting a laptop via the USB to RS485 cable and running the '**Rada Outlook Configuration Tool**' software (available on USB memory stick).
- 2. Connecting a Modbus Master Device and controlling the system using the Modbus registers.

Creating a Modbus Network

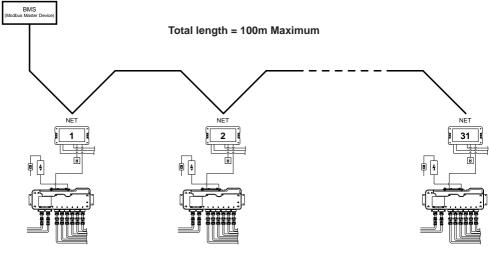
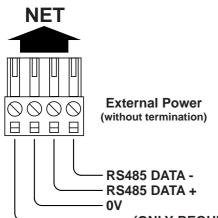


Figure 3

Figure 3 shows the arrangement for a single Modbus network. The cable connecting to the BMS should be twisted pair CAT 5 or alternative* and should be in a 'daisy chain' arrangement as shown, **do not** connect in a 'star formation' (all Sensor Boxes to one point). A single network may consists of up to 31 Sensor Boxes. The cables connect into the NET port of each Sensor Box.



Each Sensor Box draws 10mA of current. If there is a separate power supply for the connection from the Modbus Master Device, the supply must be sufficient to power the required number of Sensor Boxes on the Network.

+ve (ONLY REQUIRED WHEN SENSOR BOXES ARE POWERED EXTERNALLY)

*Cable alternatives:

- 1. Alpha Wire Xtra Guard 5262C SL005
- 2. Belden 9842 (shielded)

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CONNECTING TO THE NET PORT

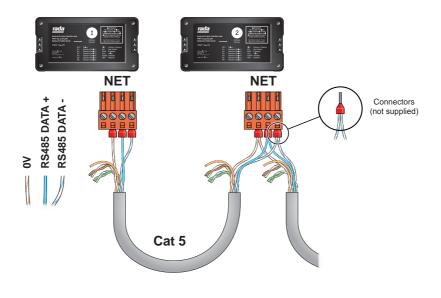


Figure 4

Figure 4 shows the recommended connection arrangement for the CAT 5 cable. The twisted pair CAT 5 cable is arranged to minimise any signal interference. The wiring is shown configured for INTERNAL POWER.

SENSOR BOX ADDRESS

Each Sensor Box has an individual address within the network. The address is set using the switch block on each Sensor Box.

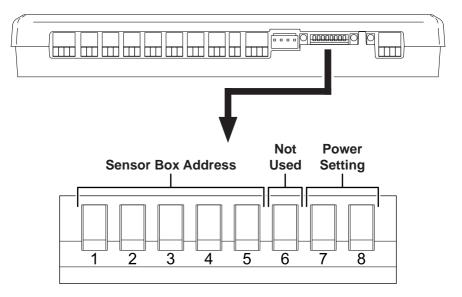
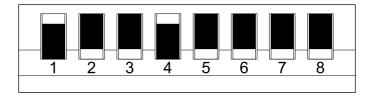


Figure 5: Sensor Box Address Switch Block



Example: Address '9' on Internal Power

Each Sensor Box must be set to a unique address with the switch block, see Figure 5. This should be done before the network is activated (or before each Sensor Box is connected to the network). The BMS will be able to control up to 31 Sensor Box addresses in total.

The following tables detail how the switch block can be set.

Table 1: Sensor Box Address

Table 2: Power Setting

Power	7	8	
Internal (valve)	DOWN	DOWN	
External	UP	UP	

Address	1	2	3	4	5
1	UP	DOWN	DOWN	DOWN	DOWN
2	DOWN	UP	DOWN	DOWN	DOWN
3	UP	UP	DOWN	DOWN	DOWN
4	DOWN	DOWN	UP	DOWN	DOWN
5	UP	DOWN	UP	DOWN	DOWN
6	DOWN	UP	UP	DOWN	DOWN
7	UP	UP	UP	DOWN	DOWN
8	DOWN	DOWN	DOWN	UP	DOWN
9	UP	DOWN	DOWN	UP	DOWN
10	DOWN	UP	DOWN	UP	DOWN
11	UP	UP	DOWN	UP	DOWN
12	DOWN	DOWN	UP	UP	DOWN
13	UP	DOWN	UP	UP	DOWN
14	DOWN	UP	UP	UP	DOWN
15	UP	UP	UP	UP	DOWN
16	DOWN	DOWN	DOWN	DOWN	UP
17	UP	DOWN	DOWN	DOWN	UP
18	DOWN	UP	DOWN	DOWN	UP
19	UP	UP	DOWN	DOWN	UP
20	DOWN	DOWN	UP	DOWN	UP
21	UP	DOWN	UP	DOWN	UP
22	DOWN	UP	UP	DOWN	UP
23	UP	UP	UP	DOWN	UP
24	DOWN	DOWN	DOWN	UP	UP
25	UP	DOWN	DOWN	UP	UP
26	DOWN	UP	DOWN	UP	UP
27	UP	UP	DOWN	UP	UP
28	DOWN	DOWN	UP	UP	UP
29	UP	DOWN	UP	UP	UP
30	DOWN	UP	UP	UP	UP
31	UP	UP	UP	UP	UP
INVALID	DOWN	DOWN	DOWN	DOWN	DOWN

Important! Cycle the power to the Sensor Box off/on after any change to the Address switch block.

GENERAL SETTINGS

We recommend the initial setup and commissioning of the Mixer Valve is performed using the Rada Outlook Configuration Tool software (available on USB memory stick).

For details of all registers see 'MODBUS REGISTER SUMMARY'.

Valve Location (Reg's 139 - 154)

The Location is the name given to identify the Mixer Valve (for when there are multiple Mixer Valves on one site).

• String input.

Date and Time (Reg's 288 and 289)

The Rada Outlook internal clock. Does not update automatically for summer/winter time.

See 'GENERIC DATE AND TIME SPECIFICATION' for details of the register input.

For details of all registers see 'MODBUS REGISTER SUMMARY'.

For day to day operation each water outlet is operated using a single hand sensor.

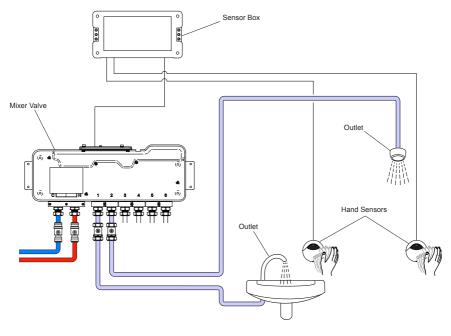


Figure 6

Default Settings

The outlets are preprogrammed with the following settings:

Outlet Type Outlet Sub Type Outlet Temperature Outlet Run Time Fan Operation Pump Operation Number of Outlets to Trigger Fan Fan Run On Time SHOWER TIMED FLOW 38°C 30 seconds DISABLED DISABLED 1 5 seconds

Outlet Type (Reg's 46, 53, 60, 67, 74 and 81)

The intended use for each outlet.

- NOT USED
- SHOWER
- BASIN

Outlet Sub Type (Reg's 47, 54, 61, 68, 75 and 82)

How each outlet is operated.

- ON/OFF Operating the hand sensor will switch the outlet ON or OFF.
- TIMED FLOW The hand sensor switches the outlet ON, the water stops automatically after the 'Outlet Run Time'.
- BLOCKING.
 The hand sensor switches the outlet ON, the water stops automatically after the 'Outlet Run Time'. The outlet cannot be re-started until the 'Outlet Blocking Time' has expired.

Outlet Temperature (Reg 31)

The water temperature from the Mixer Valve to all six outlets (see <u>Figure 7</u>). The Mixer Valve must be OFF (Reg 4 = 0) to alter this value. The temperature must be between the 'Maximum Setpoint' (Reg 29) and the 'Minimum Setpoint' (Reg 30).

• Temperature in °C. (If Full Cold is required, use 'Outlet Disinfection, Duty Flush and Full Cold Configuration' for the required outlets.)

Outlet Run Time (Reg's 50, 57, 64, 71, 78 and 85)

The length of time the water flows from each outlet before stopping automatically.

• Time in seconds.

Outlet Blocking Time (Reg's 51, 58, 65, 72, 79 and 86)

The length of time the operation of each hand sensor is suspended. The timer starts after the '**Outlet Run Time'** has expired. This requires the '**Outlet Sub Type'** for each outlet is set to BLOCKING (see Figure 8).

• Time in seconds.

Fan and Pump Operation (Reg's 48, 55, 62, 69, 76 and 83)

Controls the option of activating a ventilation fan or water pump whenever the outlet is turned ON.

- ENABLED
- DISABLED

Number of Outlets to Trigger Fan Operation (Reg 88)

The number of outlets required to be active for the ventilation fan to be switched on.

• INTEGER 1 - 6

Fan Run On Time (Reg 89)

The length of time the ventilation fan operates after all water outlets are switched OFF.

• Time in seconds.

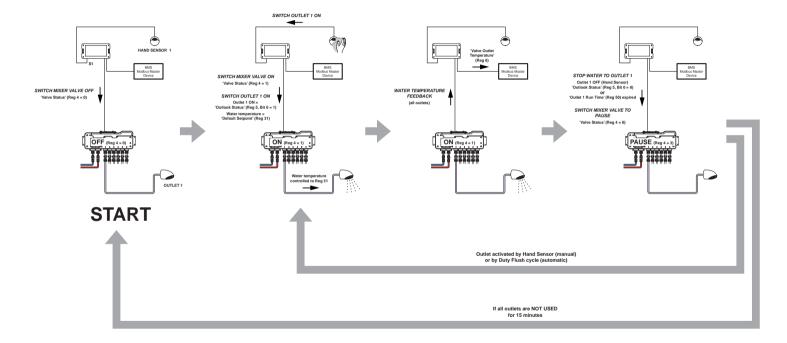
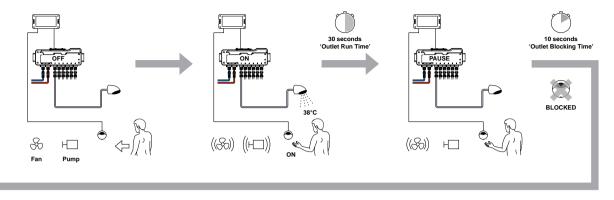
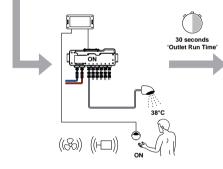


Figure 7





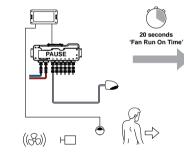
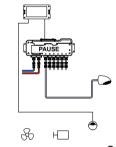


Figure 8



Outlet 1 Type	SHOWER	
Outlet 1 Sub Type	BLOCKING	
Outlet Temperature	38°C	
Outlet Run Time	30 seconds	
Outlet Blocking Time 10 secon		
Fan Operation	ENABLED	
Pump Operation	ENABLED	
Number of Outlets to		
Trigger Fan Operation	1	
Fan Run On Time	20 seconds 1220450-W2-B	

QUICK GUIDES FOR OUTLET CONFIGURATION

SETTING WATER TEMPERATURE

- 1. Turn an outlet ON using the hand sensor.
- 2. Allow the water to flow and the temperature to stabilise.
- 3. Test the temperature of the water is suitable for washing.
- 4. If required, change the temperature by altering the value of Reg 31 (Mixer Valve must be OFF and temperature must be between 'Maximum Setpoint' and 'Minimum Setpoint'). If Full Cold is required, alter the value of bit 2 for the required outlet using 'Outlet Disinfection, Duty Flush and Full Cold Configuration' (Reg's 49, 56, 63, 70, 77 and 84). Bit 2 = 1.
- 5. Re-write the register values to the Sensor Box.
- 6. Re-test the water temperature.

SETTING WATER FLOW TIME

- 1. Turn an outlet ON using the hand sensor.
- 2. Record the length of time the water flows from each outlet.
- 3. Set the Run Time of each outlet by altering the values in the following registers:

Outlet 1 (Reg 50) Outlet 2 (Reg 57) Outlet 3 (Reg 64) Outlet 4 (Reg 71) Outlet 5 (Reg 78) Outlet 6 (Reg 85)

- 4. Re-write the register values to the Sensor Box.
- 5. Test each outlet is operating as expected.

DUTY FLUSH

For details of all registers see 'MODBUS REGISTER SUMMARY'.

Warm water can be flushed through the Mixer Valve, outlet pipework and fittings to reduce the risk of bacterial growth in 'still' water.

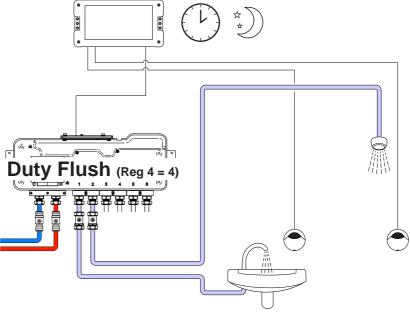


Figure 9

Default Settings

Each Sensor Box is supplied preprogrammed with the following settings:

Duty Flush Configuration	DISABLED
Duty Flush Type	STANDARD
Duty Flush Delay Time (hours)	0
Duty Flush Delay Time (days)	3
Duty Flush Activation Time	02:00
Duty Flush Setpoint	38°C
Duty Flush Warm Up Time	1 minute
Duty Flush Duration	2 minutes

Duty Flush Configuration (Reg's 49, 56, 63, 70, 77 and 84)

Controls the option of enabling the Duty Flush feature for each outlet.

- ENABLED
- DISABLED

Duty Flush Type (Reg 280)

Controls how the Duty Flush cycle is performed. Choose the option depending upon how often the water outlets are used, or the Health and Safety requirements for water flushing.

• OFF

No Duty Flush cycle is performed.

STANDARD

The Duty Flush cycle operates according to the following registers:

Duty Flush Delay Time (Hours) (Reg 118) Duty Flush Delay Time (Days) (Reg 281) Duty Flush Duration (Reg 282) Duty Flush Setpoint (Reg 283) Duty Flush Activation Time (Reg 284) Duty Flush Warm Up Time (Reg 285)

• SMART

The Duty Flush cycle operates according to the same registers as STANDARD, but also according to the period of inactivity (see '<u>Duty Flush Delay Time</u>').

Duty Flush Activation Time (Reg 284)

The time of day the system will perform a Duty Flush cycle automatically (24 hour clock).

• Time in minutes, input the number of minutes after midnight 00:00.

Duty Flush Setpoint (Reg 283)

The required temperature of the water during the Duty Flush cycle.

• Temperature in °C.

Duty Flush Warm Up Time (Reg 285)

The time allowed for the water temperature ('Duty Flush Setpoint') to be reached during the Duty Flush cycle. If the temperature reaches the setpoint and is sustained during the warm up time, the 'Duty Flush Duration' (Reg 282) will start earlier to help conserve water.

• Time in minutes.

Duty Flush Duration (Reg 282)

The length of time to flush water through the Mixer Valve, outlet pipework and fittings. Does not include the time for the water to reach the required temperature **'Duty Flush Warm Up Time'** (see Figure 10).

• Time in seconds.

Duty Flush Delay Time (Reg 118 or 281)

Flush Delay Time works in one of two ways depending upon the **'Duty Flush Type'** (Reg 280). Only one register can be used, hours (Reg 118) or days (Reg 281).

If 'Duty Flush Type' is set to STANDARD......

'Duty Flush Delay Time' is the length of time between each Duty Flush cycle regardless of how often the outlets are used (see <u>Figure 11</u>).

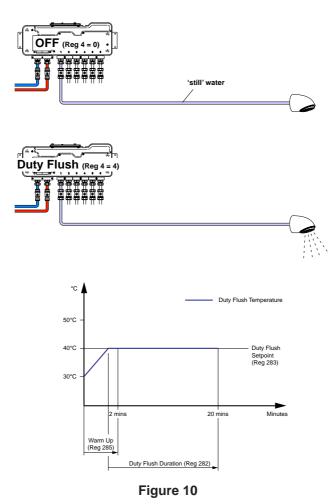
If 'Duty Flush Type' is set to SMART.....

'Duty Flush Delay Time (Hours)' (Reg 118) is the length of time between each Duty Flush cycle provided the outlet has not been used less than 1 hour before the delay time (see <u>Figure 12</u>).

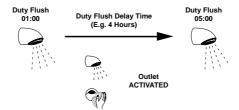
• Time in hours

'Duty Flush Delay Time (Days)' (Reg 281) is the length of time between each Duty Flush cycle provided the outlet has not been used less than 22 hours before the **'Duty Flush Activation Time' (Reg 284)**. If the outlet has been used, the Duty Flush is not performed to help conserve water (see Figure 12).

• Time in days



Duty Flush Delay Time (Hours)



Duty Flush Delay Time (Days)

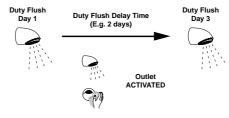


Figure 11: Example of 'Duty Flush Type' set to STANDARD

Duty Flush Delay Time (Hours)

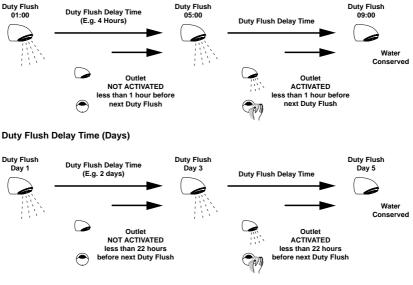


Figure 12: Example of 'Duty Flush Type' set to SMART

DUTY FLUSH LOG

For details of all registers see 'MODBUS REGISTER SUMMARY'.

The Sensor Box has a built in EEPROM for logging the results of each Duty Flush cycle. When the EEPROM is full, the oldest record is over written. Up to 1023 records can be stored, this is called the '**File Record List**'. Due to the amount of data stored in the log, the system is unable to allocate registers to each data point. The Modbus file READ command can be used to retrieve the data (see '<u>Reading the Duty Flush Log</u>').

Date and Time of Last Duty Flush (Reg's 290 - 291)

Displays the date and time of when the last Duty Flush cycle was performed.

See 'GENERIC DATE AND TIME SPECIFICATION' for details of the register input.

Duty Flush Status (Reg's 292 - 297)

The result of the last Duty Flush cycle for each water outlet.

- OK (Duty Flush successful)
- NOT APPLICABLE (Duty Flush not required)
- FAULT (NO HOT WATER)
- FAULT (NO FLOW)

Time Since Last Used - DF (Reg's 298 - 303)

The length of time the water outlet has been inactive before a Duty Flush cycle is performed.

• Time in hours

Reading the Duty Flush Log

		File Record List					
		(Total number of files written = Reg 305) The position of the last Duty Flush results: E.g. Reg 304 = 3					
		File Record 0	File Record 1	File Record 2	File Record 3	File Record 4	File Record 5
Record)	Reg 290 Reg 291	Day/Month/ Year/Time	Day/Month/ Year/Time	Day/Month/ Year/Time	Day/Month/ Year/Time	Day/Month/ Year/Time	Day/Month/ Year/Time
	Reg 292	0	0	0	0	2	0
	Reg 293	1	1	1	1	1	1
	Reg 294	3	3	3	0	2	0
File	Reg 295	0	0	0	0	2	0
l Col ach	Reg 296	0	0	0	0	2	0
File Record Content (The registers for each File Record)	Reg 297	0	0	0	0	2	0
	Reg 298	10	0	5	6	13	2
	Reg 299	0	0	0	0	0	0
	Reg 300	10	13	26	3	0	0
Ē	Reg 301	5	5	5	5	4	5
	Reg 302	5	5	5	5	4	5
	Reg 303	5	5	5	5	4	5

(All Register data entries are for example only)

Table 3

Number of File Records = 0 - 1022 (after 1022 records have been filled, the list will overwrite starting with File Record '0' again.



Duty Flush Log Without Modbus File Registers

For Building Management Systems that do not support Modbus file registers, the Duty Flush data may be logged by monitoring the **'Date and Time of the Last Duty Flush' (Reg 290)**. When a change is detected, the updated contents of registers 290 - 303 can be saved as required.

QUICK GUIDES FOR DUTY FLUSH

SETTING DUTY FLUSH

- 1. Enable Duty Flush feature for the required outlets using **Reg's 49**, **56**, **63**, **70**, **77** and **84**.
- 2. Set the 'Duty Flush Type' by altering the value of Reg 280.

1 = STANDARD 2 = SMART

3. Set the Duty Flush parameters by altering the values in the following registers:

'Duty Flush Duration' (Reg 282)
'Duty Flush Setpoint' (Reg 283)
'Duty Flush Activation Time' (Reg 284)
'Duty Flush Warm Up Time' (Reg 285)

- 4. Set the **'Duty Flush Delay Time (Hours)' (Reg 118)** or **'Duty Flush Delay Time (Days)' (Reg 281)**.
- 5. Re-write the register values to the Sensor Box.
- 6. Test the Duty Flush cycle is operating as expected.

READING DUTY FLUSH RESULTS

The result of the last Duty Flush performed consists of the values in the following READ ONLY registers:

Reg 290 ____ The Date and Time of Last Duty Flush cycle.

Reg 292 Reg 293 Reg 294 Reg 295 Reg 296 Reg 297	The result of the Duty Flush for Outlets 1 - 6. 0 = OK 1 = NOT APPLICABLE 2 = FAULT (NO HOT WATER) 3 = FAULT (NO WATER FLOW)
Reg 298 Reg 299 Reg 300 Reg 301 Reg 302 Reg 303	The length of time Outlets 1 - 6 have been OFF before a Duty Flush (hours).
Reg 304	The position of the last Duty Flush results within the ' File Record List '.
Reg 305	The number of records that have been written to the 'File Record List'.

THERMAL DISINFECTION

Thermal Disinfection is used to flush high temperature water through the Mixer Valve, outlet pipework and fittings to reduce the amount of bacteria from an area of the plumbing system.

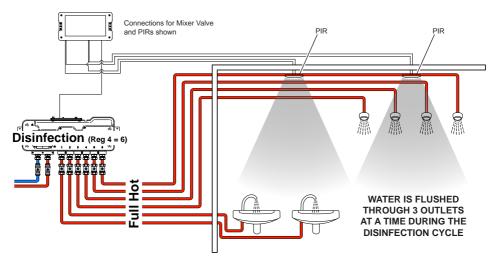


Figure 13

Each Sensor Box requires at least one PIR (Passive Infrared Sensor) is installed and connected for Thermal Disinfection to be used.



Warning! The Disinfection cycle involves water temperatures that exceed a safe level for washing. For safety reasons, the following must be observed:

• The Disinfection feature is not to be used unless adequate systems are in place to ensure that the area is clear of any persons prior to and during the disinfection cycle. This includes any exposed or uninsulated pipework that will reach an unsafe temperature.

For this reason, the cycle is blocked for **15 minutes** after the Mixer Valve is switched to PAUSE.

 A PIR connected to the Sensor Box must be used to detect the presence of any person in the affected area. The PIR should be checked to make sure that the appropriate area is covered adequately and that the Disinfection cycle can be aborted successfully (see Figure 13). Also see 'Rada Outlook Digital Mixer Valve, Sensor Box and Sensor Product Manual' for further details.

- The operation of the PIR should be checked regularly and prior to every Disinfection cycle.
- Cold water will be flushed through the Mixer Valve, pipework and fittings automatically at the end of the Disinfection cycle to return the water temperature to a safe level.

To meet Legislative Guidelines, Thermal Disinfection must be carried out on a regular basis. Please consult the national or local authority Legionella Legislation or Guidelines as appropriate for your country/area.

Disinfection Options

The Thermal Disinfection feature has eight options available. The chosen option will depend upon the requirements of the disinfection (Legionella control) and the available hot water (plumbing system). Also see <u>Reg 93</u>.

STANDARD

The STANDARD option will perform the disinfection strictly according to the individual temperature and time settings (see Figure 14). The outlets are disinfected three at a time using full water flow.

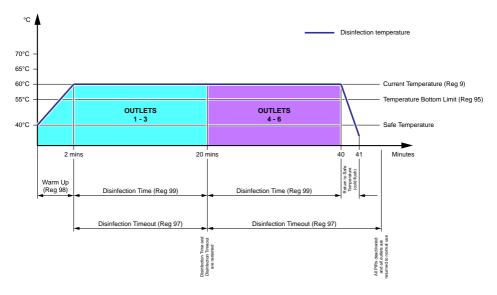


Figure 14: Example of STANDARD Thermal Disinfection

EXPONENTIAL

If the water temperature during the cycle is between '**Disinfection Temperature Bottom Limit' (Reg 95)** and '**Disinfection Temperature Top Limit' (Reg 96)**, the cycle time is progressively reduced. The reduction is computed continuously and has the effect of halving the time for each 5°C increase above the '**Disinfection Temperature Bottom Limit'** value (see <u>Figure 15</u>). If the temperature rises above

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the **'Disinfection Temperature Top Limit'** then no further time reduction accrues. The outlets are disinfected three at a time using full water flow.

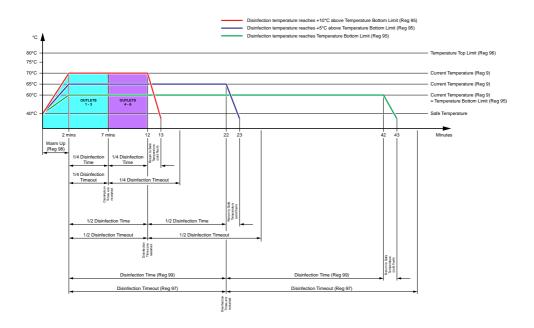


Figure 15: Example of EXPONENTIAL Thermal Disinfection

NOTES!

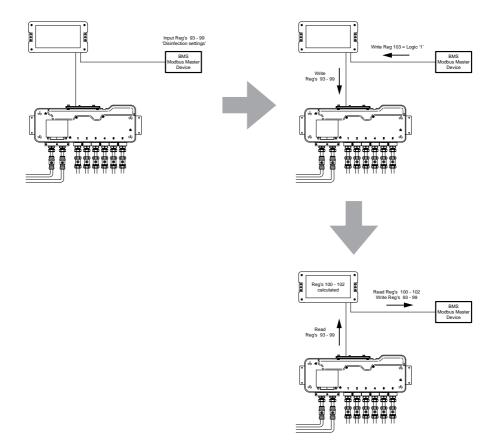
- 1. Disinfection Time (Reg 99) is dependent upon type and size of plumbing system.
- 2. These diagrams do not represent the Return to Safe Temperature process for STANDARD -COLD INLET SUPPLY, STANDARD - COLD INLET SUPPLY ECO EXPONENTIAL - COLD INLET SUPPLY and EXPONENTIAL - COLD INLET SUPPLY ECO.

ECO DISINFECTION

STANDARD ECO EXPONENTIAL ECO

The outlets are disinfected using intermittent water flow.

30 seconds after the Temperature Bottom Limit (Reg 95) is reached, the water switches to a repeating 10 second flow from each outlet to reduce the amount of hot water used during the disinfection cycle. The Disinfection Log starts recording the results 2 minutes after the water switches to the 10 second flow. This is to allow the water temperature to stabilise before the "**Disinfection Log**" starts recording.



Writing the Thermal Disinfection values

The Active Disinfection Coefficients (Reg's 93 - 99) reside in the Mixer Valve, not the Sensor Box. The values maintained by the Sensor Box are copies of those in the Mixer Valve. The values of the coefficients (Reg's 93 - 99) may be accessed in a read/write format at any time. Writing a new value to these registers does not update the value in the Mixer Valve. The user must write the new values to the Modbus registers. When the registers are correct they are loaded into the Mixer Valve by writing a 'logic 1' command to '**Disinfection Coefficients Write'** (**Reg 103**). This will cause the coefficients to be calculated and written to the Mixer Valve. The Mixer Valve coefficients are written back to the Modbus registers thus confirming the success or failure of the process.

Default Settings

Each Valve is preprogrammed with the following settings:

	UK	EU
Disinfection Type	STANDARD	EXPONENTIAL
Disinfection Warm Up Time	2 minutes	2 minutes
Thermal Disinfection Time	5 minutes	20 minutes
Disinfection Timeout	10 minutes	25 minutes
Disinfection Temperature Bottom Limit	60°C	60°C
Disinfection Temperature Top Limit	60°C	70°C

Disinfection Configuration (Reg's 28, 49, 56, 63, 70, 77 and 84)

Controls the option of enabling the Thermal Disinfection feature for all outlets.

- ENABLED
- DISABLED

Disinfection Type (Reg 93)

Controls how the Thermal Disinfection cycle is performed.

- STANDARD
- EXPONENTIAL
- STANDARD (COLD WATER SUPPLY)
- EXPONENTIAL (COLD WATER SUPPLY)
- STANDARD ECO
- EXPONENTIAL ECO
- STANDARD COLD SUPPLY ECO
- EXPONENTIAL COLD SUPPLY ECO

See <u>Figure 14</u> (STANDARD), <u>Figure 15</u> (EXPONENTIAL), '<u>Thermal Disinfection of Cold Supply</u>' and '<u>ECO DISINFECTION</u>'

Disinfection Temperature Bottom Limit (Reg 95)

The minimum temperature required to perform a successful disinfection cycle.

- Temperature in °C.
- See Figure 14 (STANDARD) and Figure 15 (EXPONENTIAL)

Disinfection Temperature Top Limit (Reg 96)

The upper value for the Disinfection temperature range. Must be set for both STANDARD and EXPONENTIAL options.

• Temperature in °C.

See Figure 14 (STANDARD) and Figure 15 (EXPONENTIAL)

Disinfection Warm Up Time (Reg 98)

The time allowed for the water to reach the 'Disinfection Temperature Bottom Limit'.

• Time in Minutes.

See Figure 14 (STANDARD) and Figure 15 (EXPONENTIAL).

Thermal Disinfection Time (Reg 99)

The minimum length of time to flush enough hot water through the Mixer Valve, outlet pipework and fittings to meet legislative guidelines. This does not include the time for the water to reach the correct temperature (see '**Disinfection Warm Up Time'**). The Disinfection cycle flushes water through three outlets at a time, this must be taken into consideration when calculating the disinfection time.

• Time in Minutes.

See Figure 14 (STANDARD) and Figure 15 (EXPONENTIAL).

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Disinfection Timeout (Reg 97)

The maximum duration of the Thermal Disinfection cycle. The time starts when **'Disinfection Temperature Bottom Limit'** has been reached. Includes the time allowed for the water to return to safe temperature.

• Time in Minutes.

See Figure 14 (STANDARD) and Figure 15 (EXPONENTIAL).

Activating a Thermal Disinfection Cycle



Warning! Before using the Thermal Disinfection feature, make sure all safety warnings and conditions within this guide are observed.

The steps for a Disinfection cycle must be performed in the following order for a complete and safe disinfection of the Mixer Valve, outlet pipework and fittings.

- 1. Arm Disinfection
- 2. Trigger Disinfection
- 3. Cool Down (return to safe temperature)
- 4. Write Disinfection Log (return to normal use)

Requirements:

The Mixer Valve must be switched OFF (Reg 4 = 0).

The PIR must indicate there is no activity in the area of each outlet.

The hand sensors cannot be activated (area is restricted during disinfection).

All outlets must have been inactive for 15 minutes before disinfection.

Arm Disinfection (Reg 306)

To prepare the Mixer Valve for a Disinfection cycle to be activated.

• WRITE a value (hex) of '0x6172' to the register.

Trigger Disinfection (Reg 307)

Activates the Disinfection cycle.

• Within 10 seconds of arming, WRITE a value (hex) of '0x5452' to the register.

Cool Down (return to safe temperature)

The Mixer Valve flows FULL COLD water for approximately 1-2 minutes to all outlets to flush the hot water from the pipework.

(With early versions of the Mixer Valve, the Cool Down temperature will be the same as the 'Default Setpoint' (Reg 31)).

The Mixer Valve stops automatically and switches OFF.

The Cool Down is not performed if the 'Disinfection Type' is set to either 'STANDARD - COLD INLET SUPPLY', 'STANDARD COLD SUPPLY ECO', 'EXPONENTIAL - COLD INLET SUPPLY' or 'EXPONENTIAL COLD SUPPLY ECO'. See '<u>Thermal Disinfection of Cold Supply</u>' for details on how to return to safe temperature.

Write Disinfection Log (return to normal use)

The temperature results for the Disinfection cycle are written into registers 160 - 279 automatically. Each reading is the lowest water temperature of every 30 seconds of the cycle.

• Temperature in °C.

Disinfection Time and Date (Reg's 156 and 157)

The time and date of the last Thermal Disinfection cycle performed

See 'GENERIC DATE AND TIME SPECIFICATION' for details of the register input.

Disinfection Result (Reg 159)

The result of the last Thermal Disinfection cycle performed.

- PASS
- FAIL

Thermal Disinfection Abort

The Rada Outlook has an abort command to stop the Disinfection at any point during the cycle. The abort may be used manually by the supervisor, or automatically when the system detects a malfunction, error or unsafe condition.



Before allowing the Mixer Valve to return to normal use, the supervisor must make sure the outlet water has returned to a safe temperature.

Manual Abort (Reg 308)

The Thermal Disinfection may be aborted manually by performing a WRITE command to 'Abort Disinfection Command' (Reg 308).

The Mixer Valve stops, but water remains in the outlet pipes. **Either drain, flush,** or allow the water to cool before the Mixer Valve is returned to normal use.

Automatic Abort

The Thermal Disinfection cycle is aborted automatically by the Rada Outlook.

- 1. The Mixer Valve switches to Cool Down and returns to safe temperature under the following conditions:
 - The water does NOT REACH the 'Disinfection Temperature Bottom Limit' within the 'Disinfection Warm Up Time' (see Figure 14 and Figure 15).
 - The 'Disinfection Temperature Bottom Limit' is NOT MAINTAINED within the 'Disinfection Timeout' (see Figure 14 and Figure 15).

A 'FAIL' is indicated in the 'Disinfection Log'.

- 2. The Mixer Valve stops and hot water remains in the outlet pipes under the following conditions:
 - The PIR detects activity in the area of any of the outlets.
 - The PIR malfunctions.
 - There is a power failure to the Mixer Valve.

Either drain, flush, or allow the water to cool before the Mixer Valve is returned to normal use.

Thermal Disinfection of Cold Supply

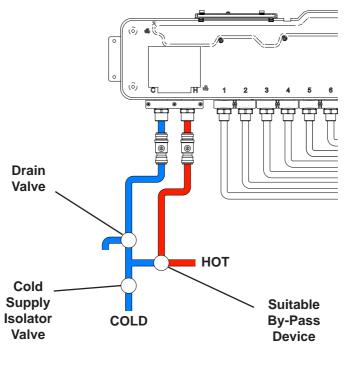


Figure 17

Rada Outlook is able to disinfect the cold supply pipes as well as the Mixer Valve and each of the outlets. The cold supply must have a suitable by-pass device to allow a feed from the hot supply (to disinfect the entire cold water supply of a building, the by-pass should be located close to the water meter or the stand pipe). The by-pass diverts the hot water flow into the cold supply pipe temporarily for the Disinfection cycle. Once the by-pass is installed, the Rada Outlook can be used to disinfect the cold supply.

The thermal disinfection of cold supply pipes is dependent upon local or national legislation and may not be required in every installation. The cold supply disinfection is generally required when the system is either used for the first time or has not been in use for a prolonged period (to make sure that the cold supply pipes are free from high levels of bacteria).



Warning! Before using the Thermal Disinfection feature, make sure all safety warnings and conditions within this guide are observed.

- 1. Close cold supply isolator valve.
- 2. Turn by-pass valve to allow hot water to flow into cold pipework.
- 3. Set 'Disinfection Type' to either 'STANDARD COLD WATER SUPPLY', 'STANDARD - COLD SUPPLY ECO', 'EXPONENTIAL - COLD WATER SUPPLY' or 'EXPONENTIAL - COLD SUPPLY ECO'.
- 4. Perform a Disinfection cycle.
- 5. Turn by-pass valve to stop hot water entering cold supply pipe.
- 6. Open drain valve and remove residual hot water from cold supply pipe.
- 7. Close drain valve and re-open cold supply isolator valve.
- 8. Allow up to 1 hour for Mixer Valve to cool down and return to safe temperature.
- 9. Test the temperature and operation of all outlets before returning to normal use.

QUICK GUIDES FOR THERMAL DISINFECTION

SETTING THERMAL DISINFECTION

- Enable the Disinfection feature for Rada Outlook by altering the value of bit 1 in 'Valve Disinfection Configuration' (Reg 28). Bit 1 = 1.
- Enable the Disinfection Feature for all outlets by altering the value of bit 1 in 'Outlet Disinfection, Duty Flush and Full Cold Configuration' (Reg's 49, 56, 63, 70, 77 and 84). Bit 1 = 1.
- 3. Set the 'Disinfection Type' (Reg 93).
- 4. Set the Disinfection parameters by altering the values in the following registers:

'Disinfection Warm Up Time' (Reg 98)
'Thermal Disinfection Time' (Reg 99)
'Disinfection Timeout' (Reg 97)
'Disinfection Temperature Bottom Limit' (Reg 95)
'Disinfection Temperature Top Limit' (Reg 96)

- 5. Re-write the register values to the Sensor Box.
- 6. Performing a WRITE command to 'Disinfection Coefficient Write' (Reg 98).

RUNNING THERMAL DISINFECTION



WARNING! Each Sensor Box requires at least one PIR (Passive Infrared Sensor) is installed and connected for Thermal Disinfection to be used.

Make sure all safety precautions in this guide are observed before and during the Disinfection cycle.

The Disinfection is blocked for **15 minutes** after an outlet is used.

- 1. Turn the Mixer Valve OFF by altering the value of Reg 4 to '0'.
- 2. Re-write the registers to the Sensor Box.
- 3. Arm the Disinfection by performing a WRITE value (hex) of **'0x6172'** to Reg 306.
- 4. Re-write the register to the Sensor Box.
- 5. Trigger the Disinfection by performing a WRITE value (hex) of **'0x5452'** to Reg 307. Must be written within 10 seconds after **'Arm'**.
- 6. Re-write the register to the Sensor Box.
- 7. Confirm the 'Valve Status' (Reg 4) has changed to DISINFECTION.
- 8. Allow the cycle to run, water will flow from 3 outlets at a time and return to safe temperature automatically.

The 'Abort Disinfection Command' (Reg 308) can be used to stop the cycle manually.



WARNING! Full hot water may be present in the pipework after the abort!

Make sure the water has returned to a safe temperature before normal use of the outlets is allowed.

READING THERMAL DISINFECTION RESULTS

The result of the last Thermal Disinfection performed consists of the values in the following READ ONLY registers:

Reg 156 ____ Date and Time of last Thermal Disinfection.

The result of the Thermal Disinfection.

Reg 159

0 = FAIL 1 = PASS

Reg 160 to Reg 279 _ A record of the temperatures achieved during the Thermal Disinfection. Each register is a temperature reading at 30 second intervals during the cycle. The readings are accurate to 0.5° C.

THERMAL DISINFECTION ABORT

Manual Abort

1. Abort the Disinfection by performing a WRITE command to Reg 308.

The Mixer Valve stops, but water remains in the outlet pipes.

Automatic Abort

The Thermal Disinfection cycle has stopped automatically. Cold water is flushed through the pipework automatically.

Possible reasons for the automatic abort with cool down:

- 1. 'Disinfection Temperature Bottom Limit' (Reg 95) has not been reached.
- 'Disinfection Temperature Bottom Limit' (Reg 95) has not been maintained within the 'Thermal Disinfection Time' (Reg 99).
- 3. The outlet temperature has not returned to a safe temperature within the **'Disinfection Timeout' (Reg 97)**.

The Thermal Disinfection cycle has stopped automatically. The Mixer Valve stops, but water remains in the outlet pipes.

Possible reasons for the automatic abort without cool down.

- 1. The PIR has detected activity within the washing area during the Disinfection cycle.
- 2. The PIR has malfunctioned.
- 3. There is a power failure to the Mixer Valve.



WARNING, FOLLOWING ANY DISINFECTION ABORT! Before allowing the mixer valve to return to normal use, make sure the outlet water has returned to a safe temperature.

MODBUS DATA OVERVIEW

The register data is divided as follows:

- 1. Prime data section (Reg's 1 to 19). This is active data and represents the actual status of the Mixer Valve
- Configuration and log data (Reg's 20 305) This data is typically stored in nonvolatile storage within the Mixer Valve or Sensor Box. Configuration data is used to control valve and unit operations. The log data is stored data for various units operation.
- Commands (Reg's 103, 308 313) Writing a 'logic 1' to these registers will cause the command to be activated. The Sensor Box will clear the logic to '0' on completion.
- Logic Registers (Reg 159) These registers allows the read/write of a Boolean value. True is taken as a 'logic 1' and False as 'logic 0'.
- 5. Temperature Conversion (Reg's 1, 6, 9, 29 31, 160 279, 283)

Temperature (°C) = Register Input Value × Decimal (specific to register)

Deg C = Reg Value x 0.1 40 °C = 400 x 0.1

- Disinfection Arm / Trigger Commands (Reg's 306 307) Writing the specified hex value to the register will causes the command to be activated. The sensor box will set the logic to '0' on completion.
- 7. Comments

Prime data is scanned at 1 second intervals. In general, configuration data is scanned at power-up and is only updated when the configuration parameters are written to by the Modbus Master Device. The data is updated after a successful write. Logged data is generally read at a slower rate. Thermal Disinfection and Duty Flush log data is updated after either a Duty Flush or Disinfection cycle has been completed.

MODBUS REGISTER SUMMARY

DO NOT ALTER ANY REGISTERS <u>NOT</u> INCLUDED IN THE FOLLOWING TABLE

Table 4

Reg	Description	Number of Registers	Units	Read / Write Read Only Write Only					
0	Sensor Box Address	1	Address 1 - 31	R O					
swito	Set using the Sensor Box Address Switch Block. See ' <u>SENSOR BOX ADDRESS</u> ' for switch block settings. Each Sensor Box in a network must have a separate address number.								
1	Setpoint Temperature	1	Deg C = Reg Value × 0.1	R/W					
Can be used to change the outlet temperature while the Mixer Valve is ON. This is not recommended for normal operation and is for specialist applications only. Please contact Rada for advice before utilising this feature.									
4	Valve Status	1	Number 0 - 7	R/W & R O					
The	current status of the Mixer Valve.								
Com	DFF (R/W value) mand to switch the Mixer Valve OFF. DN (R/W value)								
	mand to switch the Mixer Valve ON, outlet	t temperatu	re = Reg 31.						
	FULL COLD (R/W value) mand to switch the Mixer Valve ON, outlet	t temperatu	re = FULL COLD.						
Com The any	PAUSE (R/W value. Mixer Valve must be C mand to the Mixer Valve to stop water flow Mixer Valve switches to this state autom of the outlets under normal operation. After matically.	v to all outle atically whe	ets. en there is no water						
	DUTY FLUSH (R O value) Duty Flush cycle is active (see ' <mark>DUTY FLL</mark>	<mark>JSH</mark> ').							
	COMMISSIONING (R O value) required for Rada Outlook.			continued					
	Master Control Registers								
	Outlet 1 Registers		Outlet 2 Registers						
	Outlet 3 Registers		Outlet 4 Registers						
1220450	Outlet 5 Registers		Outlet 6 Registers						

6 = DISINFECTION (R O value) The Thermal Disinfection cycle is active (see 'THERMAL DISINFECTION'). 7 = ERROR (R O value) An error has occurred and the unit value of Reg 8 has changed (see Reg 8 for details). Bitfield R/W 5 **Outlook Status** The status of water outlets 1 - 6. The status of the Pump, Fan, PIR and Key Switch options. Controlled by bitfield. Bit 14 Bit 13 Bit 15 Bit 12 Bit 11 Bit 10 Bit 9 Bit 8 Bit 7 Bit 6 Bit 5 Bit 4 Bit 3 Bit 2 Bit 1 Bit 0 Key Switch Thermal Disinfection Fan Pump (R O) Outlet Outlet Outlet Outlet Outlet Outlet (R O) 6 (R/W) 4 (R/W) 3 (R/W) 2 (R/W) 1 (R/W) (R/W) (R O) PIR (R O) Bits 0 - 5 are R/W Bit value 0 = OFF Bit value 1 = ON Bits 8 - 11 are R O Bit value 0 = INACTIVE Bit value 1 = ACTIVE Note! When this register is written, the active outlets will run for up to 10 seconds to confirm the active state before switching off automatically. Deg C = Reg Value x 0.1 RO 6 Valve Outlet Temperature A feedback of the current water temperature to all outlets. The reading is taken from a temperature sensor located in the Mixer Valve. **Note!** The value is not measured below 25°C or above 65°C. Use Reg 9 to measure the water temperature during Thermal Disinfection. Valve Error Code RO 8 1 Number 0 - 6 The error status of the Mixer Valve. 0 = NO FRROR1 = OVFR TEMPERATURE The temperature of the water to the outlets is too high. The Mixer Valve has shut down to reduce the risk of scalding injury. (Also see Reg 309.) 2 = STUCK MOTOR The stepper motor that controls the water mixing mechanism is malfunctioning. Maintenance is required to the Mixer Valve. continued. Master Control Registers **Outlet 1 Registers Outlet 2 Registers** Outlet 3 Registers **Outlet 4 Registers** Outlet 5 Registers **Outlet 6 Registers** 1220450-W2-B 45

3 = MOTOR CALIBRATION

The Mixer Valve fails a self test operation when powered on. Maintenance is required to the Mixer Valve.

4 = VALVE FAILURE

There is an unspecified malfunction with the Mixer Valve. Maintenance is required to the Mixer Valve.

5 = THERMISTOR FAILURE.

The temperature sensor in the Mixer Valve has failed. Maintenance is required to the Mixer Valve.

6 = UNCONFIGURED.

Registers requiring initial values have not been set before power up. Mixer Valve may require reprogramming.

9	Current Disinfection Temperature	1	Deg C = Reg Value × 0.5	RO

A feedback of the current water temperature to all outlets during a Thermal Disinfection cycle. The reading is taken from a temperature sensor located in the Mixer Valve. The register is valid only when the Mixer Valve is in DISINFECTION (Reg 4 = 6).

R/W

Bitfield

28 Valve Disinfection - Configuration

Enables the Thermal Disinfection feature to be used. Controlled by bitfield.

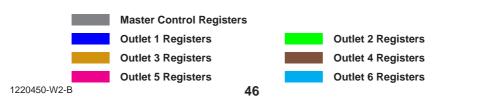
Bit	15	Bit 14	Bit 13	Bit 12	Bit 11	Bit 10	Bit 9	Bit 8	Bit 7	Bit 6	Bit 5	Bit 4	Bit 3	Bit 2	Bit 1	Bit 0
															Disinfection	Duty Flush

Bit value 1 = ENABLED Bit value 0 = DISABLED

Duty Flush must always be set to '0' for this register. Use Registers 49, 56, 63, 70, 77 and 84 to enable the Duty Flush feature.

29	Maximum Setpoint	1	Deg C = Reg Value x 0.1	R/W	
	maximum temperature for the setpoint ran	de.			
30	Minimum Setpoint	1	Deg C = Reg Value x 0.1	R/W	
The minimum temperature for the setpoint range.					
31	Default Setpoint	1	Deg C = Reg Value x 0.1	R/W	

The water temperature to all of the outlets from the Mixer Valve. The register value must be between the 'Maximum Setpoint' (Reg 29) and the 'Minimum Setpoint' (Reg 30) values. The Mixer Valve must be OFF (Reg 4 = 0) to alter this register.



Reg	Descript	ion						Number Registe			Unit	s	R	ad / Write ead Only frite Only
46	Outlet 1	Туре						1		Nu	mbei	r 0 - 2	:	R/W
To se	et the outl	et for	a spe	ecific	use.									
1 = S	JNUSED SHOWER BASIN													
47	Outlet 1	Sub T	уре					1		Nu	mbe	r 0 - 2	2	R/W
How	the water	outlet	opera	tes.										
0 = ON/OFF Hand sensor turns the outlet ON or OFF. If the outlet is not turned OFF with the hand sensor, water flow will stop automatically after the 'Outlet Run Time' (Reg 50) .														
ŀ	1 = TIMED FLOW Hand sensor turns the outlet ON, water flow stops automatically after the ' Outlet Run Time' (Reg 50) .													
⊦ F	2 = BLOCKING Hand sensor turns the outlet ON, water flow stops automatically after the 'Outlet Run Time' (Reg 50), water flow cannot be restarted until the 'Outlet Blocking Time' (Reg 51) has expired (see Figure 7).													
48	Outlet 1 Configu		nd Pı	ımp				1			Bitfie	eld		R/W
Enab	oles a venti oles a pum rolled by b	o to be								s used.				
Bit 15	Bit 14 Bit 13	Bit 12	Bit 11	Bit 10	Bit 9	Bit 8	Bit 7	Bit 6	Bi	5 Bit 4	Bit	Bit	2 Bit 1	Bit 0
													Fan	Pump
	alue 0 = DI alue 1 = EN													
49	Outlet 1 and Full					ısh		1			Bitfie	eld		R/W
set F	oles or disa Reg 28 to e idual outlet	enable	Disin	fectio	n). Ei	nable								
Bit 15	Bit 14 Bit 13	Bit 12	Bit 11	Bit 10	Bit 9	Bit 8	Bit 7	Bit 6	Bit 5	Bit 4	Bit 3	Bit 2	Bit 1	Bit 0
												Full Cold	Disinfection	Duty Flush
	Master Control Registers Outlet 1 Registers Outlet 3 Registers Outlet 4 Registers													

47

Outlet 5 Registers

Outlet 6 Registers

	alue 0 = OFF alue 1 = ON			
50	Outlet 1 Run Time	1	Seconds	R/W
hand = TI	maximum length of time the water can fl d sensor. The water then stops automatical MED FLOW or BLOCKING. imum value = 20 minutes.			
51	Outlet 1 Blocking Time	1	Seconds	R/W
until	r the water flow has stopped, the blocking ti this time has expired. Valid when 'Outlet imum value = 65535 seconds.			
53	Outlet 2 Type	1	Number 0 - 2	R/W
See	Reg 46.			
54	Outlet 2 Sub Type	1	Number 0 - 2	R/W
See	Reg 47.			
55	Outlet 2 Fan and Pump Configuration	1	Bitfield	R/W
See	Reg 48.			
56	Outlet 2 Disinfection, Duty Flush and Full Cold Configuration	1	Bitfield	R/W
See	Reg 49.			
57	Outlet 2 Run Time	1	Seconds	R/W
See	Reg 50.			
58	Outlet 2 Blocking Time	1	Seconds	R/W
See	Reg 51.			
60	Outlet 3 Type	1	Number 0 - 2	R/W
See	Reg 46.			
61	Outlet 3 Sub Type	1	Number 0 - 2	R/W
See	Reg 47.			
62	Outlet 3 Fan and Pump Configuration	1	Bitfield	R/W
See	Reg 48.			
63	Outlet 3 Disinfection, Duty Flush and Full Cold Configuration	1	Bitfield	R/W
See	Reg 49.			



Reg	Description	Number of Registers	Units	Read / Write Read Only Write Only
64	Outlet 3 Run Time	1	Seconds	R/W
See	Reg 50.			
65	Outlet 3 Blocking Time	1	Seconds	R/W
See	Reg 51.			
67	Outlet 4 Type	1	Number 0 - 2	R/W
See	Reg 46.			
68	Outlet 4 Sub Type	1	Number 0 - 2	R/W
See	Reg 47.			
69	Outlet 4 Fan and Pump Configuration	1	Bitfield	R/W
See	Reg 48.			
70	Outlet 4 Disinfection, Duty Flush and Full Cold Configuration	1	Bitfield	R/W
See	Reg 49.			
71	Outlet 4 Run Time	1	Seconds	R/W
See	Reg 50.			
72	Outlet 4 Blocking Time	1	Seconds	R/W
See	Reg 51.			
74	Outlet 5 Type	1	Number 0 - 2	R/W
See	Reg 46.			
75	Outlet 5 Sub Type	1	Number 0 - 2	R/W
See	Reg 47.			
76	Outlet 5 Fan and Pump Configuration	1	Bitfield	R/W
See	Reg 48.			
77	Outlet 5 Disinfection, Duty Flush and Full Cold Configuration	1	Bitfield	R/W
See	Reg 49.			
78	Outlet 5 Run Time	1	Seconds	R/W
See	Reg 50.			
79	Outlet 5 Blocking Time	1	Seconds	R/W
See	Reg 51.			

Master Control Registers Outlet 1 Registers **Outlet 2 Registers** Outlet 3 Registers **Outlet 4 Registers** Outlet 5 Registers **Outlet 6 Registers** 49

Reg	Description	Number of Registers	Units	Read / Write Read Only Write Only
81	Outlet 6 Type	1	Number 0 - 2	R/W
See	Reg 46.			
82	Outlet 6 Sub Type	1	Number 0 - 2	R/W
See	Reg 47.			
83	Outlet 6 Fan and Pump Configuration	1	Bitfield	R/W
See	Reg 48.			
84	Outlet 6 Disinfection, Duty Flush and Full Cold Configuration	1	Bitfield	R/W
See	Reg 49.			
85	Outlet 6 Run Time	1	Seconds	R/W
See	Reg 50.			
86	Outlet 6 Blocking Time	1	Seconds	R/W
See	Reg 51.			
88	Number of Outlets Required to Trigger Fan Operation	1	Integer 0 - 6	R/W
wate		1	Seconds	RM
89	Fan Run On Time length of time the ventilation fan will contin			R/W
	ng water. The fan then switches off automa mum value = 3599 seconds	atically.		
	Master Control Registers Outlet 1 Registers	_	Outlet 2 Registers	
	Outlet 3 Registers		Outlet 4 Registers	
220450	Outlet 5 Registers		Outlet 6 Registers	

Reg	Description	Number of Registers	Units	Read / Write Read Only Write Only
93	Disinfection Type	1	Number 0 - 7	R/W

The settings for the Thermal Disinfection cycle. Also see Figure 14 and Figure 15.

NOTES!

STANDARD (Reg = 0), EXPONENTIAL (Reg = 1), STANDARD ECO (Reg = 4) and EXPONENTIAL ECO (Reg = 5)

After the Disinfection has ended, cold water is flushed through the pipework to remove the hot water before allowing the outlets to return to normal use. This is an automated part of the cycle and is active for approximately 2 minutes.

STANDARD - COLD INLET SUPPLY (Reg = 2), EXPONENTIAL - COLD INLET SUPPLY (Reg = 3), STANDARD COLD SUPPLY ECO (Reg = 6) and EXPONENTIAL COLD SUPPLY ECO (Reg = 7)

After the disinfection cycle has ended, the water in the pipework will remain at an unsafe temperature for washing. See '<u>Thermal Disinfection of Cold Supply</u>' and follow the steps to return the cold water pipework to a safe temperature.

0 = STANDARD Requires that the following registers are set: **'Disinfection Temperature Bottom Limit' (Reg 95) 'Disinfection Temperature Top Limit' (Reg 96)** (Value Reg 96 = Reg 95 for STANDARD.) **'Disinfection Timeout' (Reg 97) 'Disinfection Warm Up Time' (Reg 98) 'Thermal Disinfection Time' (Reg 99)**

1 = EXPONENTIAL Requires that the following registers are set: 'Disinfection Temperature Bottom Limit' (Reg 95) 'Disinfection Temperature Top Limit' (Reg 96) 'Disinfection Timeout' (Reg 97) 'Disinfection Warm Up Time' (Reg 98) 'Thermal Disinfection Time' (Reg 99)

2 = STANDARD - COLD INLET SUPPLY (see '<u>Thermal Disinfection of Cold Supply</u>') Requires that the following registers are set: 'Disinfection Temperature Bottom Limit' (Reg 95) 'Disinfection Temperature Top Limit' (Reg 96) (Value Reg 96 = Reg 95 for STANDARD.) 'Disinfection Timeout' (Reg 97) 'Disinfection Warm Up Time' (Reg 98) 'Thermal Disinfection Time' (Reg 99)



3 = EXPONENTIAL - COLD INLET SUPPLY (see '<u>Thermal Disinfection of Cold Supply</u>') Requires that the following registers are set: 'Disinfection Temperature Bottom Limit' (Reg 95) 'Disinfection Temperature Top Limit' (Reg 96) 'Disinfection Timeout' (Reg 97) 'Disinfection Warm Up Time' (Reg 98) 'Thermal Disinfection Time' (Reg 99)

4 = STANDARD ECO Requires that the following registers are set:
'Disinfection Temperature Bottom Limit' (Reg 95)
'Disinfection Temperature Top Limit' (Reg 96) (Value Reg 96 = Reg 95 for STANDARD.)
'Disinfection Timeout' (Reg 97)
'Disinfection Warm Up Time' (Reg 98)
'Thermal Disinfection Time' (Reg 99)

5 = EXPONENTIAL ECO Requires that the following registers are set: 'Disinfection Temperature Bottom Limit' (Reg 95) 'Disinfection Temperature Top Limit' (Reg 96) 'Disinfection Timeout' (Reg 97) 'Disinfection Warm Up Time' (Reg 98) 'Thermal Disinfection Time' (Reg 99)

6 = STANDARD COLD SUPPLY ECO (see '<u>Thermal Disinfection of Cold Supply</u>') Requires that the following registers are set: 'Disinfection Temperature Bottom Limit' (Reg 95) 'Disinfection Temperature Top Limit' (Reg 96) (Value Reg 96 = Reg 95 for STANDARD.) 'Disinfection Timeout' (Reg 97) 'Disinfection Warm Up Time' (Reg 98) 'Thermal Disinfection Time' (Reg 99)

7 = EXPONENTIAL COLD SUPPLY ECO (see '<u>Thermal Disinfection of Cold Supply</u>') Requires that the following registers are set: 'Disinfection Temperature Bottom Limit' (Reg 95) 'Disinfection Temperature Top Limit' (Reg 96) 'Disinfection Timeout' (Reg 97) 'Disinfection Warm Up Time' (Reg 98) 'Thermal Disinfection Time' (Reg 99)



The minimum temperature required to perform a successful Disinfection cycle.



Reg	Description	Number of Registers	Units	Read / Write Read Only Write Only				
96	Disinfection Temperature Top Limit	1	Deg C	R/W				
For EXPONENTIAL disinfection: If the water temperature is between 'Disinfection Temperature Bottom Limit' (Reg 95) and 'Disinfection Temperature Top Limit' (Reg 96), the Disinfection cycle time is progressively reduced. The reduction is computed continuously and has the effect of halving the time for each 5°C increase above the 'Disinfection Temperature Bottom Limit' value (see Figure 15). Should the temperature rise above the 'Disinfection Temperature Top Limit' then no further time reduction accrues. For STANDARD disinfection The register MUST have the same unit value as Reg 95.								
97	Disinfection Timeout	1	Minutes	R/W				
 + tim been the c of the c of the into a T o T 0 T 0 T 1 T The The time term of the term of t	maximum duration of the Disinfection the for the water temperature to return a completed according to the plumbin cycle will be aborted. The timeout will we e system. When determining the time account: the length of the pipework between the utlet. he hot water flow rate. he amount of hot water available for T he length of time since the last Therm outlets should not be available for eout' period	n to a safe ng requirer vary deper out value, ne Mixer V Thermal Di al Disinfeo	e level). If the cycl ments within this nding upon the cor the following mus /alve and the farth sinfection.	e has not time, then nfiguration t be taken nest water				
Star	ault values: ndard = 10 minutes onential = 25 minutes							
is no	98 Disinfection Warm Up Time 1 Minutes R/W The time allowed to reach the 'Disinfection Temperature Bottom Limit'. If the temperature is not reached within this time, then the disinfection cycle will abort automatically. Default value = 2 minutes							
	Master Control Registers Outlet 1 Registers Outlet 3 Registers Outlet 5 Registers 53		Outlet 2 Registers Outlet 4 Registers Outlet 6 Registers	1220450-W2-B				

Reg	Description	Number of Registers	Units	Read / Write Read Only Write Only
99	Thermal Disinfection Time	1	Minutes	R/W
pipew water	ninimum length of time to flush enough york and fittings to meet legislative guideli to reach the correct temperature (see ' <u>Di</u>	nes. This do	pes not include the ti	
STAI	ult values: NDARD = 5 minutes ONENTIAL = 20 minutes			
to n	isters 100 - 102 are for diagnos nake sure all disinfection value are 16).			
100	Disinfection Target	1	Deg C Minutes	R O
	ulated from Reg's 93 - 99. uires that Reg 103 = Logic 1.			
101	Disinfection Coefficient Minimum	1	Deg C Minutes	R O
	ulated from Reg's 93 - 99. uires that Reg 103 = Logic 1.			
102	Disinfection Coefficient Maximum	1	Deg C Minutes	R O
	ulated from Reg's 93 - 99. uires that Reg 103 = Logic 1.			
103	Disinfection Coefficient Write	1	Command	WO
	ulates the disinfection settings of Reg's 93 - orm a WRITE command to the register to		s the values of Reg's	100 - 102.
106	Valve Serial Number	2	Serial Number (long)	RO
	serial number of the Mixer Valve. Assigner r Valve PCB (circuit board). See ' <u>Long</u> ' fo			ored in the
107				
Cont	inuation of Reg 106.			
108	Date and Time of Manufacture	2	Date/Time (long)	R O
(circı	date and time of Mixer Valve manufactu uit board). See ' <u>GENERIC DATE AND</u> ter input.			
	Master Control Registers			
	Outlet 1 Registers		Outlet 2 Registers	
	Outlet 3 Registers		Outlet 4 Registers	
1220450	Outlet 5 Registers 54		Outlet 6 Registers	

Reg	Description	Number of Registers	Units	Read / Write Read Only Write Only
109				
Cont	tinuation of Reg 108.			
110	Valve Firmware Type Number	1	Integer	R O
Prod	luct type number. E.g. 20 = Rada Outlook	Mixer Valve	Э.	
111	Valve Firmware Version Number	1	Integer	R O
The	version number of the Mixer Valve softwar	e.		
114	Sensor Box Firmware Type	1	Integer	R O
Prod	luct type number. E.g. 21 = Rada Outlook	Sensor Bo	κ.	
115	Sensor Box Firmware Version	1	Integer	RO
The	version number of the Sensor Box.			
116	Date and Time of Valve Commissioning	2	Date/Time (long)	R/W
	date and time of the Mixer Valve se CIFICATION' for details of the register inp		GENERIC DATE A	<u>ND TIME</u>
117				
Cont	tinuation of Reg 116.			
118	Duty Flush Delay Time (Hours)	1	Integer 1 - 23	R/W
	length of time between Duty Flush cycles i time has expired. Writing a value will set R			only when
120	Valve Spool Calibration	1	Integer 120 - 200	R/W
Mixe	t be set if the following components are ev er Valve Assembly er Valve PCB (circuit board)	er replaced	1:	
	Mixer Valve OFF (Reg 4 = 0) before chan	ging this re	egister.	
The	Calibration Number can be found on the M	lixer Valve	body.	
The	Calibration Number can be found on the M Master Control Registers Outlet 1 Registers Outlet 3 Registers Outlet 5 Registers 55	lixer Valve	Outlet 2 Registers Outlet 4 Registers Outlet 6 Registers	220450-W2-E

Reg	Description	Number of Registers	Units	Read / Write Read Only Write Only						
121	Number of Valve Operations	2	Number (long)	R O						
	Number of times the Mixer Valve has been switched ON (Reg 4 = 1). The counter starts when assembled at the factory.									
122										
Cont	inuation of Reg 121.									
123	Total Valve ON Time	2	Minutes	RO						
The	cumulative length of time the Mixer Valve I	has been s	witched ON (Reg 4 =	1).						
124										
Cont	inuation of Reg 123.									
125	Date and Time of Valve Service	2	Date/Time (long)	R/W						
	cord of when maintenance was performed of maintenance.	on the Mix	er Valve. Set by the ι	iser at the						
126										
Cont	inuation of Reg 125.									
127	Identification of Valve Service Engineer	1	Number Integer	R/W						
A record to identify the person responsible for performing maintenance on the Mixer Valve. Set by the user at the time of maintenance.										
128	Hours Valve has been Unused	1	Hours	RO						
	length of time that none of the water outle ifection cycles.	ets are activ	vated. Includes Duty	Flush and						
133	Outlet 1 Time Since Last Used	1	Hours	RO						
	length of time that this water outlet has no nple of operation:	t been activ	vated.							
2. 3. 4. 5.	Outlet is turned ON (includes the operation Outlet is turned OFF manually or automati Timer is started. Outlet is turned ON (length of time is recon Outlet is turned OFF manually or automati Reg 133 is reset and timer is restarted.	ically. rded in Reg		fection).						
134	Outlet 2 Time Since Last Used	1	Hours	RO						
See	Reg 133.									
	Master Control Registers									
	Outlet 1 Registers		Outlet 2 Registers							
	Outlet 3 Registers		Outlet 4 Registers							
1220450	Outlet 5 Registers		Outlet 6 Registers							

Reg	Des	script	ion							ber of isters		U	nits		Re	d / Write ad Only te Only
135	Out	let 3	Time	Sind	e La	st Us	ed			1		Н	ours			R O
See	Reg ´	133.								· · · ·						
136	Out	let 4	Time	Sind	e La	st Us			1		Н	F	R O			
See	Reg ′	133.														
137 Outlet 5 Time Since Last Used 1											Н	ours		F	R O	
See Reg 133.																
138	Out	let 6	Time	Sind	e La	st Us	ed			1		He	ours		F	R O
See	Reg ′	133.														
139 to 154	Val	ve Lo	catic	on					1	6	Si	tring (1 per r	l chara egiste		F	./W
A description to identify the Mixer Valve or location (for when there are multiple Mixer Valves on one site). Note! The string value is null terminated (ends in zero). Example: 'Men's Toilet'																
	Reg Reg <td>Reg 147</td> <td>Reg 148</td> <td>Reg 149</td> <td>Reg 150</td> <td>Reg 151</td> <td>Reg 152</td> <td>Reg 153</td> <td>Reg 154</td>								Reg 147	Reg 148	Reg 149	Reg 150	Reg 151	Reg 152	Reg 153	Reg 154
	M	E	N	S	145	T	0	140	L	E	T	null	131	132	155	134
ascii codes	77	69	78	83	32	84	79	73	76	69	84	0				
155	Ηοι	urs S	ince	Last	Disin	fecti	on			1		Н	ours		F	RO
The	lengtł	n of ti	me el	apse	d afte	r a Tl	herma	al Dis	infect	tion c	ycle ł	nas b	een p	erfori	ned.	
156	Dis	infec	tion ⁻	Time	and I	Date				2	Da	te/Ti	me (l	ong)	F	RO
	time <mark>E AN</mark>												ned.	See	<u>GEN</u>	<u>ERIC</u>
157																
Cont	inuati	ion of	Reg	156.												
158	Use	er Ide	ntific	atior	n for l	Disin	fectio	on		1		Int	eger		R	./W
A record to identify the person responsible for performing the last Thermal Disinfection cycle. Set by the user at the time of disinfection.																

Outlet 6 Registers

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Outlet 5 Registers

Reg	Description	Number of Registers	Units	Read / Write Read Only Write Only
159	Disinfection Result	1	Logic	RO
The I	result of the last Thermal Disinfection cycl	e performe	d.	
0 = F	FAIL			
	PASS			
160 to	Disinfection Temperature Log	120	Deg C = Reg Value × 0.5 (values logged at 30	RO
279			second intervals)	
	cord of the temperatures achieved during to owest water temperature reading of every			
	ster values are multiplied by 0.5°C to give t			
Rogi	isters 280 - 285 must be written	simultar	aouely using th	o 'write
	tiple registers' command. Writing			
	es will cause the Duty Flush to n			
200	Duty Fluck Type	4	Enumeration 7	
280	Duty Flush Type type of Duty Flush cycle required.	1	Enumeration 7	R/W
	see ' <u>DUTY FLUSH</u> '.			
0 = C	DFF			
No D	Outy Flush cycle is performed			
	STANDARD			
	uires that the following registers are set: y Flush Delay Time' (Reg 281)			
'Duty	y Flush Duration' (Reg 282)			
	y Flush Setpoint' (Reg 283) y Flush Activation Time' (Reg 284)			
	y Flush Warm Up Time' (Reg 285)			
2 = S	SMART			
	Duty flush cycle operates according to the rding to the period of inactivity. If the outlet			
the 'l	Duty Flush Activation Time' (Reg 284),			
cons	erve water (see <u>Figure 12</u>).			
	Master Control Registers			
	Outlet 1 Registers		Outlet 2 Registers	
			Outlet 2 Registers Outlet 4 Registers Outlet 6 Registers	

Reg	Description	Number of Registers	Units	Read / Write Read Only Write Only						
281	Duty Flush Delay Time	1	Days	R/W						
	length of time between Duty Flush cycles i ime has expired. Writing a value will set R			only when						
282	Duty Flush Duration	1	Seconds	R/W						
This	length of time to flush water through the value does not include the time for the way Flush Warm Up Time').									
283	Duty Flush Setpoint	1	Deg C = Reg Value × 0.1	R/W						
The required temperature of the water during the Duty Flush cycle. The minimum temperature must be at least 30°C and the maximum must be at least 5°C below the 'Maximum Setpoint' (Reg 29) .										
284	Duty Flush Activation Time	1	Minutes	R/W						
	time of day set to perform the Duty Flus ites after midnight (00:00).	h cycle. In	put the time as the	number of						
285	Duty Flush Warm Up Time	1	Seconds	R/W						
The	time allowed for the water to reach the 'Du	uty Flush S	etpoint' (Reg 283).							
286	Valve Outlets On Time Cumulative	2	Seconds	R O						
	length of time water has been flowing from mbled at the factory. Includes Duty Flush									
287										
Cont	inuation of Reg 286.									
288	System Date and Time	2	Date/Time (long)	R/W						
	the current time and date. Value stored i <u>TIME SPECIFICATION</u> ' for details of the			RIC DATE						
289										
Cont	inuation of Reg 288.									
290	Date and Time of Last Duty Flush	2	Date/Time (long)	R O						
	cord of when the Duty Flush was activate CIFICATION' for details of the register inp		e ' <u>GENERIC DATE /</u>	AND TIME						
291										
Cont	inuation of Reg 290.									
	Master Control Registers									
	Outlet 1 Registers		Outlet 2 Registers							
	Outlet 3 Registers		Outlet 4 Registers							
	Outlet 5 Registers 59		Outlet 6 Registers	1220450-W2-E						

Reg	Description	Number of Registers	Units	Read / Write Read Only Write Only						
292	Outlet 1 Duty Flush Status	1	Number 0 - 3	RO						
The result of the last duty flush. Reg's 290 - 303 are written to the 'Duty Flush Log ' as a single file record.										
0 = 0 Duty	DK flush successful.									
1 = NOT APPLICABLE Duty Flush not required for this water outlet. Due to one of the following:										
•										
2 = FAULT (NO HOT WATER) Duty Flush unsuccessful. The water failed to reach the required temperature during 'Duty Flush Warm Up Time' (Reg 285).										
3 = FAULT (NO FLOW) The Duty Flush failed or was interrupted. Check for the following:										
 P H N 	locked outlet. ower failure to the Mixer Valve. ot or cold water draw off from supplies to t o water supply to Mixer Valve. lalfunction of the Mixer Valve. Check PCB,									
293	Outlet 2 Duty Flush Status	1	Number 0 - 3	R O						
See	Reg 292.									
294	Outlet 3 Duty Flush Status	1	Number 0 - 3	R O						
See	Reg 292.									
295	Outlet 4 Duty Flush Status	1	Number 0 - 3	R O						
See	Reg 292.									
296	Outlet 5 Duty Flush Status	1	Number 0 - 3	RO						
See	Reg 292.									
297	Outlet 6 Duty Flush Status	1	Number 0 - 3	RO						
See	Reg 292.									
	Master Control Registers									



Reg	Description	Number of Registers	Units	Read / Write Read Only Write Only						
298	Outlet 1 Time Since Last Used - DF	1	Hours	RO						
The length of time the water outlet has been inactive between Duty Flush cycles.										
Exai	Example of operation:									
 Duty Flush performed. Timer is started. Outlet is turned ON manually (timer is paused). Outlet is turned OFF manually or automatically (timer is restarted). Duty Flush performed (timer is stopped. Total length of time is recorded in Reg 298). The time is recorded as completed number of hours only, e.g. 1 hour, 2 hours, 3 hours, etc 										
299	Outlet 2 Time Since Last Used - DF	1	Hours	RO						
See	Reg 298.									
300	Outlet 3 Time Since Last Used - DF	1	Hours	RO						
	Reg 298.									
301	Outlet 4 Time Since Last Used - DF	1	Hours	RO						
	Reg 298.									
302	Outlet 5 Time Since Last Used - DF	1	Hours	RO						
	Reg 298.									
303	Outlet 6 Time Since Last Used - DF	1	Hours	RO						
See	Reg 298.									
304	Duty Flush First File Record Identification	1		R O						
	register identifies the position, within the e results (Reg's 290 - 303, see <u>Table 3</u>).	'File Reco	rd List', of the last [Duty Flush						
305	Duty Flush Number of File Records	1	File Length	R O						
The	number of records that have been written	to the 'File	Record List'.							
306	Arm Disinfection Command	1	Hex Value	WO						
Used to prepare the Mixer Valve for a Disinfection cycle to be 'Triggered' . WRITE a value (hex) of '0x6172' to the register to activate. This requires that the Thermal Disinfection feature is enabled 'Valve Disinfection - Configuration' (Reg 28) and the Mixer Valve is switched OFF (Reg 4 = 0). After the Arm command, the 'Trigger Disinfection Command' (Reg 307) must be written within 10 seconds otherwise the cycle will abort automatically.										
	Master Control Registers Outlet 1 Registers	_	Outlet 2 Registers							

Outlet 1 Registers

Outlet 3 Registers

Outlet 5 Registers

Outlet 4 Registers

Outlet 6 Registers

Reg	Description	Number of Registers	Units	Read / Write Read Only Write Only
307	Trigger Disinfection Command	1	Hex Value	WΟ

Activates the Thermal Disinfection cycle. It must be written less than 10 seconds after the 'Arm Disinfection Command' (Reg 306) otherwise the cycle will abort automatically.



WARNING! FULL HOT WATER WILL BE DELIVERED TO ALL WATER OUTLETS. Before using the Thermal Disinfection feature, make sure all safety warnings and conditions within this guide are observed.

WRITE a value (hex) of '0x5452' to the register to activate.

There is a 10 second delay before the command is given to the Mixer Valve.

Any activity detected by the PIR sensor will cause the Disinfection cycle to abort automatically (see '<u>Automatic Abort</u>').

If the Mixer Valve accepts the Arm and Trigger commands, then a normal Modbus response is received. 'Valve Status' (Reg 4) will change to DISINFECTION, indicating the cycle has started.

If the conditions are not correct, then an invalid command message may be received.

'Valve Status' (Reg 4) may be monitored throughout the disinfection.

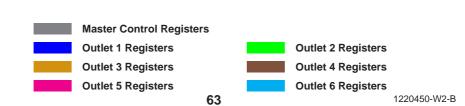
Water will flow for the time calculated by the disinfection algorithm. The actual time will depend upon the water temperature and the following disinfection parameters:

'Disinfection Type' (Reg 93)
'Disinfection Temperature Bottom Limit' (Reg 95)
'Disinfection Temperature Top Limit' (Reg 96)
'Disinfection Timeout' (Reg 97)
'Disinfection Warm Up Time' (Reg 98)
'Thermal Disinfection Time' (Reg 99)

When the conditions have been satisfied for the first three outlets, the flow will Mixer Valve will switch the flow to the next three. When these have been satisfied, the Mixer Valve will proceed to the Cool Down phase automatically.



Reg	Description	Number of Registers	Units	Read / Write Read Only Write Only					
308	Abort Disinfection Command	1	Command	WO					
Stops the Thermal Disinfection cycle. Register can be written at any time after the Arm command. WARNING! FULL HOT WATER MAY BE PRESENT IN THE PIPEWORK AFTER THE ABORT! Make sure the water has returned to a safe temperature before normal use of the outlets is allowed. Perform a WRITE command to the register to activate.									
309	Reset Valve Command	1	Command	WO					
witho	ets the Mixer Valve from an Over Temperatout the need to cycle the power off/on. form a WRITE command to the register to a		Valve Error Code' (F	Reg 8 = 1)					
312	Force Data Rescan	1	Command	WO					
	eshes all of the registers with current value orm a WRITE command to the register to a								
313	Disable Unit	1	Command	WO					
Will disable the system for cleaning and maintenance. This acts in the same way as the Rada Key Switch. See 'Rada Outlook Digital Mixer Valve, Sensor Box and Sensor Product Manual' for further details. Perform a WRITE command to the register to activate.									



QUICK GUIDE FOR ERROR CODES

ERROR CODES

The listed values in the following registers are the result of ERRORS reported to the Sensor Box.

Reg 4 7 = ERROR

An error has occurred during the Mixer Valve's operation. The unit value of 'Valve Error Code' (Reg 8) has changed.

Reg 8 0 = NO ERROR

1 = OVER TEMPERATURE

The temperature of the water to the outlets is too high. The Mixer Valve has shut down to reduce the risk of scalding injury. REG 309 can be used to reset the Mixer Valve from this error without the need to cycle the power off/on.

2 = STUCK MOTOR

The stepper motor that controls the water mixing mechanism is malfunctioning. Maintenance is required to the Mixer Valve.

3 = MOTOR CALIBRATION

The Mixer Valve fails a self test operation when powered on. Maintenance is required to the Mixer Valve.

4 = VALVE FAILURE

There is an unspecified malfunction with the Mixer Valve. Maintenance required.

5 = THERMISTOR FAILURE

The temperature sensor in the Mixer Valve has failed.

6 = UNCONFIGURED

Registers requiring initial values have not been set before power up. Mixer Valve may require reprogramming.

GENERIC DATE AND TIME SPECIFICATION

The input format for registers 108, 125, 156, 288 and 290. The value is a four byte variable treated by the system as a Long. The table specifies the byte definitions for the Long. The order is MS byte first, LS byte last.

Hex String Example	0 D			D		0			4			А				2	2			E	3			()							
Bit	31	30	29	28	27	26	25	24	23	22	21	20	19	18	17	16	15	15 14 13 12			11	10	9	8	7	6	5	4	3	2	1	0
Binary	0 0 0 0 1 1 0 1				1	0	0	0	0	0	1	0	0	1	0	1	0	0	0	1	0	1	0	1	1	0	0	0	0			
Meaning	Number of years after 2000					r		Day					Month			r	nin	e in utes nibb	5	Time in Time minutes minu) (mid nibble) (low ni				utes	;							
Decoded Meaning	0x0D = 13 '2013'						0x04 = 4 '04')xA Octo		-			our	688 s =		0 =	11.	466	667		000;							
																							ute	-	me						000	-

Table 5

Long

Two Integers in two consecutive registers. The first register (lowest number) contains the two most significant bytes.

SPECIFICATIONS

Communications Standard

- 1. Baud Rate 9600
- 2. Parity None
- 3. Data Bits 8
- 4. Stop Bits 1
- 5. Mode RTU
- 6. Electrical Interface RS485 2-Wire cabling no pull-up
- 7. Mixer Valve box provides the DC power to the Sensor Box
- 8. DC isolation optional, set by Sensor Box Address Switch Block
 - 8.1. No DC isolation, Sensor Box DC is obtained from the Mixer Valve.
 - 8.2. DC isolation, an external Power Supply 5V 12V DC is required to power the Sensor Box
- 9. Sensor Box Address range 1 31 set by Sensor Box Address Switch Block

START	ADDRESS	FUNCTION	DATA	CRC	END
3.5 Ch idle	8 bits	8 bits	N x 8 bits	16 bits	3.5 Ch idle
At least 3.5 character times of silence (MARK condition)	Station (RTU) Address	Function codes (E.g. Read coils / inputs)	Message data (length will depend on message type)	Error check	At least 3.5 character times of silence between frames

Table 6: Modbus RTU format

Modbus Functions Supported

- 1. Read holding registers (0x03)
- 2. Write Single register (0x06)
- 3. Write Multiple registers (0x10)
- 4. Read File record (0x14) (File number 1 Duty Flush Record)

'holding' registers are sometimes referred to as 'analogue' registers.

Modbus Error Codes

- Illegal Address Returned if the read or write register address is outside the address range of the unit
- 2. Illegal data

Returned if data written to a register is outside the bounds for that register or the Sensor Box is not configured to accept such data

- Slave failure One of four possible events can occur in response to the Modbus master's (BMS) query:
 - 3.1. If the Sensor Box receives the query without a communication error, and can handle the query normally, it returns a normal response.
 - 3.2. If the Sensor Box does not receive the query due to a communication error, no response is returned. The master program will eventually process a timeout condition for the query.
 - 3.3. If the Sensor Box receives the query, but detects a communication error (parity CRC), no response is returned. The master program will eventually process a timeout condition for the query.
 - 3.4. If the Sensor Box receives the query without a communication error, but cannot handle it (for example, if the request is to read a nonexistent register), the Sensor Box will return an exception response informing the master of the nature of the error.

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CUSTOMER SERVICE

Guarantee

Your product has the benefit of our manufacturer's guarantee which starts from date of purchase.

Within the guarantee period we will resolve defects in materials or workmanship, free of charge, by repairing or replacing parts or product as we may choose.

This guarantee is in addition to your statutory rights and is subject to the following conditions:

- The product must be installed and maintained in accordance with the instructions given in this user guide.
- Servicing must only be undertaken by us or our appointed representative. **Note!** if a service visit is required the product must be fully installed and connected to services.
- Repair under this guarantee does not extend the original expiry date. The guarantee on any replacement parts or product ends at the original expiry date.
- For shower fittings or consumable items we reserve the right to supply replacement parts only.

This guarantee does not cover:

- Call out charges for non product faults (such as damage or performance issues arising from incorrect installation, improper use, inappropriate cleaning, lack of maintenance, build up of limescale, frost damage, chemical attack, corrosion, system debris or blocked filters) or where no fault has been found with the product.
- Water or electrical supply, waste and isolation issues.
- Compensation for loss of use of the product or consequential or indirect loss of any kind.
- Damage or defects caused if the product is repaired or modified by persons not authorised by us or our appointed representative.
- Routine maintenance or replacement parts to comply with the requirements of the TMV2 or TMV3 healthcare schemes.
- Accidental or wilful damage.
- Products purchased ex-showroom display.

What to do if something goes wrong

If your product does not work correctly, refer to this manual for fault diagnosis and check that it is installed and commissioned in accordance with our instructions.

If this does not resolve the issue, contact us for help and advice.

Technical Helpdesk Service

Contact our Customer Services Team for product advice, to purchase spare parts or accessories, or to set up a service visit.

You can contact us via phone or e-mail - contact details below.

Please provide your model name, power rating (if applicable) and date of purchase.

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The company reserves the right to alter product specifications without notice.

Rada Website (www.radacontrols.com)

From our website you can view our full product catalogue or download a brochure.

Spares and Accessories

We hold the largest stocks of genuine Rada spares and accessories.

Service / Repairs

No one knows our products better than our nationwide team of Service Technicians. We can carry out service or repair work to your product both during and after the guarantee period.

You have the assurance of a fully trained Technician, genuine Rada spare parts and a 12 month guarantee on any chargeable work done.

Service Contracts

Regular servicing ensures your product continues to operate at the peak of performance. We offer annual or bi-annual servicing carried out by our fully trained technicians subject to a site survey.

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